**Sample questionnaire**

**Online data collection for process evaluation of a mass ITN campaign distribution in the COVID-19 context**

**LEVELS: CENTRAL- REGIONAL- HEALTH DISTRICT**

**Adapted from the 2020 Mali ITN campaign questionnaire**

**Introduction**

This questionnaire has been adapted from an online questionnaire used in 2020 by Mali's national malaria programme following a mass ITN campaign to gather process evaluation information. Data collection online is an important potential innovation that can be used in the COVID-19 context. Other countries may decide to include this method of acquiring responses to a questionnaire in their process evaluation model even in post-COVID-19 campaign planning.

The objective of the online survey is to:

1. Check that the campaign was carried out as scheduled, using the documents validated by the national coordination committee
2. Ensure that good practices were used
3. Make recommendations on areas for improvement for future campaigns

The survey is organized to collect the views and observations of campaign personnel at different levels from central to health district in order to understand the organizational environment of the ITN distribution campaign. It and is likely to take approximately 45 minutes to complete.

The questionnaire has the following sections:

Section 1: Identification

Section 2: Coordination

Section 3: Campaign implementation modalities

Section 4: Macro- and microplanning

Section 5: Communication

Section 6: Logistics

Section 7: Campaign trainings

Section 8: Implementation (registration and distribution)

Section 9: Monitoring, evaluation and data management

Section 10: Overall satisfaction with the campaign

The target audience is campaign personnel in different campaign positions and at different levels, central, regional and health district. Targets include, for example, supervisor, storekeeper, warehouse manager, member of the technical sub-committee, member of the logistics sub-committee, member of the SBC sub-committee, and members of national, regional and local coordination committees

The adaptation process (compared to the original questionnaire) added several open-ended responses where interviewee response could indicate a problem. Additional questions have been added to ask the interviewee to describe the problem observed. Adding more open-ended response questions strengthens the collection of qualitative data but does, however, make analysis more difficult for those questions. Although the qualitative response options will result in a more complete understanding of the problems, the survey leader should be prepared for increased time and effort needed for both the response and the analysis phase. Both the questions and the response options should be reviewed and modified (changed, added to, deleted) according to the context of a specific country. For example, to keep response time manageable for staff, some parts of the questionnaire can be targeted to specific groups, the number of modules reduced or domains of information skipped for those with narrower terms of reference, or the number of open-ended questions can be reduced.

**Questionnaire for online data collection about mass campaign distribution of ITNs**

INFORMATION FROM THIS QUESTIONNAIRE WILL BE TREATED CONFIDENTIALLY AND ANALYSIS WILL BE DONE EXTERNALLY UNDER THE GUIDANCE OF THE NATIONAL MALARIA PROGRAMME. The respondent's personal information will not be shared or mentioned in the final assessment report. Certain information, such as telephone numbers, may be used to contact respondents again for a possible individual interview to obtain additional information.

Thank you for the time you will devote to this exercise.

If you have any questions for clarification, you can contact the following resource persons:

1) ……………………………………. Tel: ………………………. E-mail: ………………………………

2) ……………………………………. Tel: ………………………. E-mail: ………………………………

3) ……………………………………. Tel: ………………………. E-mail: …………………………..

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| --- | --- | --- |
| **N°** | **QUESTIONS** | **Responses** |
| **SECTION 1: IDENTIFICATION** | | |
|  | What level are you based at? | **Options:** [NOTE: TO BE ADJUSTED FOR EACH COUNTRY]  Health district  Region  National malaria programme  Implementing partner – record name  Civil society organization – record name  Technical agency – record name  Donor – record name  Other – record name |
|  | If region, district or health facility area, specify which one | ………………………………………….. (To complete) |
|  | First name | ………………………………………….. (To complete) |
|  | Name | ………………………………………….. (To complete) |
|  | Gender | **Options:**  Male  Female |
|  | Position | …………………………………………… (To complete) |
|  | Role in ITN distribution campaign | **Options:** [NOTE: TO BE ADJUSTED FOR EACH COUNTRY]  Supervisor  Storekeeper  Warehouse manager  Member of the technical sub-committee  Member of the logistics sub-committee  Member of the SBC sub-committee  Member of the national coordination committee  Member of the regional coordination committee Member of the local coordination committee  Implementing partner staff  Technical partner monitor  Other  Don't know |
|  | Other role | Text box for open-ended response |
|  | Phone number | Text box for response |
|  | E-mail address | Text box for response |
| **SECTION 2 COORDINATION** | | |
|  | Did the coordination work well for you at your level? | Yes / No / Don't know / Not Applicable |
|  | Were coordination meetings organized regularly at your level? | Yes / No / Don't know / Not Applicable |
|  | Has the collaboration and communication between you and the higher level (s) been effective? | Yes / No / Don't know / Not Applicable |
|  | Has the collaboration and communication between you and the lower level (s) been effective? | Yes / No / Don't know / Not Applicable |
|  | Please provide comments about weaknesses of coordination, collaboration, and communication | Text box for open-ended comments |
|  | Were there any changes in campaign strategy related to the COVID-19 pandemic? | Yes / No / Don't know / Not Applicable |
|  | If YES, which campaign activities have been modified at your level? | **Choose one or more options:**  Logistics  SBC  Data collection  ITN distribution  Supervision  Monitoring  Payment  Others  Don't know |
|  | Specifically, which campaign activities were modified? (Put one or more responses in the text box) | Text box for open-ended responses |
|  | Was the communication about the changes in the campaign strategies made on time? | Yes / No / Don't know / Not Applicable |
|  | If NO, how did that affect the course of the campaign? | Text box for open-ended responses |
|  | Make a recommendation regarding the coordination of activities for future distribution campaigns | Text box for recommendation #1 |
|  |  | Text box for recommendation #2 or more. |
| **SECTION 3: THE CAMPAIGN IMPLEMENTATION MODALITIES** | | |
|  | Were the roles and responsibilities of the main actors (Ministry of Health, National Malaria Programme, technical agencies, District Health Management Team well defined and clear in the various campaign documents? | Yes / No / Don't know / Not Applicable |
|  | If no, provide comments. | Text box for open-ended comments |
|  | Were the roles and responsibilities of the main actors well defined and clear at the different organizational levels (central, regional, district, community) of the campaign? | Yes / No / Don't know / Not Applicable |
|  | If no, provide comments. | Text box for open-ended comments |
|  | Do you think that the campaign actors played their role well in the implementation of activities at your level? | Yes / No / Don't know / Not Applicable |
|  | If no, provide comments. | Text box for open-ended comments |
|  | Do you think that the campaign actors played their roles in supervision well at your level? (supervisor from central, regional, district level) | Yes / No / Don't know / Not Applicable |
|  | If no, provide comments. | Text box for open-ended comments |
|  | Were the roles and responsibilities regarding payments clear at your level? | Yes / No / Don't know / Not Applicable |
|  | Have daily health checks of campaign staff been part of the roles and responsibilities of supervisors? | Yes / No / Don't know / Not Applicable |
|  | If YES, what levels were the supervisors responsible for health checks? | **Options**:  Region  Health district  Health facility  Other  Don’t know |
|  | If YES, what were the health checks? | Open question |
|  | Were payment mechanisms for the different people in the campaign in place? (Community health workers, town criers, supervisors, logisticians, ITN resupply personnel, etc.) | Yes / No / Don't know / Not Applicable |
|  | By what system were campaign personnel paid at your level? | **Options:**  Cash  Mobile Money  Bank transfer  Other  Don’t know |
|  | Were payments to campaign personnel made on time? | Yes / No / Don't know / Not Applicable |
|  | If NO, what were the reasons for the late payments? | Text box for open-ended comments |
|  | Have payments to campaign workers in rural or remote areas had an impact on the ITN distribution? | Yes / No / Don't know / Not Applicable |
|  | If yes, provide comments. | Text box for open-ended comments |
|  | Make at least one recommendation regarding the payments of campaign personnel for future activities | Text box for one or more recommendations |
| **SECTION 4: MACROPLANNING-MICROPLANNING** | | |
|  | Have the campaign macroplans been made available at your level in either hard or soft copy? | Yes / No / Don't know / Not Applicable |
|  | Has a rumour management plan been available at your level in either hard or soft copy? | Yes / No / Don't know / Not Applicable |
|  | If so, who shared the rumour management plan? | Text box for open-ended comments |
|  | If so, has the rumour management plan been adapted to your level? | Yes / No / Don't know / Not Applicable |
|  | Has a risk management plan been made available at your level in either hard or soft copy? | Yes / No / Don't know / Not Applicable |
|  | If so, who shared the risk management plan? | Text box for open-ended comments |
|  | If so, has the risk management plan been adapted to your level? | Yes / No / Don't know / Not Applicable |
|  | Has the risk management plan been periodically updated to anticipate risks not initially foreseen? | Yes / No / Don't know / Not Applicable |
|  | Did a campaign timeline exist at your level? | Yes / No / Don't know / Not Applicable |
|  | Has the timetable been followed for all activities? | Yes / No / Don't know / Not Applicable |
|  | If NO, what are the activities that were not implemented according to the timeline? | Text box for open-ended comments |
|  | If NO, why were these activities not implemented according to the timeline? | Text box for open-ended comments |
|  | Did the process of procurement and transport of protective equipment against COVID-19 go well such that it enabled campaign staff to have the planned personal protective equipment (PPE) kit on time? | Yes / No / Don't know / Not Applicable |
|  | If not, did the process of procurement and transport of COVID-19 PPE and other materials or equipment affect the campaign timeline? | Yes / No / Don't know / Not Applicable |
|  | What was your role in the microplanning exercise? | **Options:**  Facilitator  Participant  Collection of prior information  Other  No role  Don't know |
|  | Did you receive validated microplans at your level? | Yes / No / Don't know / Not Applicable |
|  | In the validated microplans that you have received at your level, are there any missing or uncertain data? | Yes / No / Don't know / Not Applicable |
|  | Did the validated microplans correspond with the operational context at your level? | Yes / No / Don't know / Not Applicable |
|  | If NO, what were the problems you observed with the validated microplans? | Text box for open-ended comments |
|  | Were health facility staff, community representatives and district health teams involved in microplanning? | Yes / No / Don't know / Not Applicable |
|  | Did microplanning take into account all aspects of the campaign? (logistics, SBC, finance, monitoring and evaluation, security, COVID-19) | Yes / No / Don't know / Not Applicable |
|  | Are there any aspects that were not taken into account during the microplanning? If yes, please list them. | Text box for open-ended comments |
| **SECTION 5: SOCIAL AND BEHAVIOUR CHANGE (SBC) COMMUNICATION** | | |
|  | Has an SBC plan been made available at your level in either hard or soft copy? | Yes / No / Don't know / Not Applicable |
|  | If so, has this SBC plan been adapted to the COVID-19 context at your level? | Yes / No / Don't know / Not Applicable |
|  | Have the SBC activities been adapted to the context of COVID-19? | Yes / No / Don't know / Not Applicable |
|  | If YES, what were the adaptations? | Text box for open-ended comments |
|  | Did the campaign messages include communication to protect against COVID-19? | Yes / No / Don't know / Not Applicable |
|  | What were the main SBC activities at your level? | **Options:**  Advocacy meeting  Community engagement  Social mobilization  Posters  Banners  Broadcasting of spots  Other  Don't know |
|  | For this campaign, have advocacy sessions been organized at your level? | Yes / No / Don't know / Not Applicable |
|  | Have the community leaders taken part in the advocacy sessions at your level? | Yes / No / Don't know / Not Applicable |
|  | If so, what type of leaders have been invited to the advocacy sessions? | **Options:** [choose all that apply]  Religious leaders  Traditional chiefs  Social media influencers  Politicians in power  Politicians of the opposition parties  Education officers  Civil society representatives  Youth group representatives  Women’s group representatives  Representatives of minorities  Other  Don’t know |
|  | Was social mobilization organized at your level for this campaign? | Yes / No / Don't know / Not Applicable |
|  | What were the SBC channels used at your level? | **Options:** [choose all that apply]  Community health officer  Town criers  Mass media: radio, TV, written press  Places of worship  Printed media: posters, banner  Other  Don't know. |
|  | What are the SBC channels that you feel have been the most effective for the campaign at your level? | **Options**: [choose one or more that were most effective]  Community health officer  Town criers  Mass media: radio, TV, written press  Places of worship  Printed media: posters, banner  Other  Don't know |
|  | Have SBC supports been received at your level? | Yes / No / Don't know / Not Applicable |
|  | If yes, which ones? | **Options:** [choose all that apply]  Posters  Banner  Leaflets  Fact sheets  Advocacy package  Others  Don't know |
|  | For fixed site distribution, was SBC or health education organized at the distribution points? | Yes / No / Don't know / Not Applicable |
|  | If YES, has the SBC or health education specifically addressed what to do with used ITNs in the household? | Yes / No / Don't know / Not Applicable |
|  | For door-to-door distribution, were key messages delivered to household members during household visits? | Yes / No / Don't know / Not Applicable |
|  | If YES, did the messages specifically address what to do with used ITNs in the household? | Yes / No / Don't know / Not Applicable |
|  | From an SBC point of view, is the organization of this campaign different from previous campaigns? | Yes / No / Don't know / Not Applicable |
|  | If YES, why do you think the SBC for this campaign is different from previous campaigns? | Text box for open-ended comments |
|  | Make at least one recommendation regarding SBC for future activities. | Text box for open-ended comments |
| **SECTION 6: LOGISTICS** | | |
|  | Has the logistics plan of action been made available at your level in either hard or soft copy? | Yes / No / Don't know / Not Applicable |
|  | If so, has the logistics strategy been adapted to the context of COVID-19 at your level? | Yes / No / Don't know / Not Applicable |
|  | If YES, what were the adaptations? | Text box for open-ended comment**s** |
|  | Was the transportation of ITNs to your level well organized? | Yes / No / Don't know / Not Applicable |
|  | If NO, what were the problems? | **Options:** [choose all that apply]  Vehicle breakdowns  Delays in deliveries  Unsuitable vehicles  Shortage of vehicles  Other  Don't know |
|  | If OTHER, describe | Text box for open-ended comments |
|  | What means of ITN transport are used at your level? | **Options:** [choose all that apply]  Large truck  Small truck  Van  Car  Cart  Motorcycle  Bicycle  Carriers  Donkeys/Camels  Other  Don't know |
|  | Was the transporter identified assessed before being contracted to provide transportation services? | Yes / No / Don't know / Not Applicable |
|  | If so, was this assessment made according to a standardized transport assessment sheet? | Yes / No / Don't know / Not Applicable |
|  | Were ITN deliveries to your level completed on schedule? | Yes / No / Don't know / Not Applicable |
|  | If NO, what was the extent of the delay? | **Options:**  Less than 2 days  Less than 5 days  Between 5 and 10 days  More than 10 days |
|  | Were ITN deliveries to your level well organized? | Yes / No / Don't know / Not Applicable |
|  | If NO, what were the problems? | **Options:** [choose all that apply] Deadlines not respected  Insufficient quantities  Inconsistent quantities in relation to needs  Poor communication  Poor planning for offloading  Unclear roles and responsibilities  Other  Don't know |
|  | Was the pre-positioning of ITNs done correctly and on time for all fixed sites or pre-positioning sites? | Yes / No / Don't know / Not Applicable |
|  | If NO, what were the problems? | **Options:** [choose all that apply] Deadlines not respected  Insufficient quantities  Inconsistent quantities in relation to needs  Poor communication  Poor planning for offloading  Unclear roles and responsibilities  Other  Don't know |
|  | Was the supply of door-to-door distribution teams well organized? | Yes / No / Don't know / Not Applicable |
|  | If NO, what were the problems? | **Options:** [choose all that apply]  Deadlines  Insufficient quantities  Inconsistent quantities in relation to needs  Poor communication  Poor planning for offloading  Unclear roles and responsibilities  Other  Don't know |
|  | Was the communication between the resupply personnel and the distribution teams organized in such a way as to avoid delays in supplying the teams? | Yes / No / Don't know / Not Applicable |
|  | Was the storage of ITNs at your level well organized? | Yes / No / Don't know / Not Applicable |
|  | Were the storage locations for your level assessed prior to contracting and/or use? | Yes / No / Don't know / Not Applicable |
|  | If so, was the assessment done according to a standardized warehouse assessment sheet? | Yes / No / Don't know / Not Applicable |
|  | Did the storage assessment reveal any needs for improvements or work to meet the minimum criteria established? | Yes / No / Don't know / Not Applicable |
|  | If YES, was the work completed before the ITNs arrived? | Yes / No / Don't know / Not Applicable |
|  | How was ITN security during storage ensured at your level? | **Options:**  Guards  Community members  Other  Don't know |
|  | Were logistics tracking tools available and in sufficient quantity at the storage locations for both ITNs and PPE? | Yes / No / Don't know / Not Applicable |
|  | Were there any problems with ITN loss during transport and storage at your level? | Yes / No / Don't know / Not Applicable |
|  | If YES, what was the cause of the ITN losses? | Text box for open-ended comment**s** |
|  | Were ITN inventories organized at your level? | Yes / No / Don't know / Not Applicable |
|  | If YES, have there been any discrepancies between the physical inventories and the stock sheets? | Yes / No / Don't know / Not Applicable |
|  | If YES, the difference was how many ITNs in total? | Text box for open-ended comments |
|  | Have ITN stock-outs been reported at your level? | Yes / No / Don't know / Not Applicable |
|  | If stock-outs, why were there stock-outs? | Text box for open-ended comments |
|  | If there were stock-outs, did they affect the progress of the campaign? | Yes / No / Don't know / Not Applicable |
|  | If so, what was the result? | **Options:** [choose all that apply]  Households that did not receive their ITNs at distribution points  Households that did not receive their ITNs from door-to-door distribution teams  Suspension of activities pending additional ITNs  Adjustments to the number of ITNs provided to each household representative  Other  Don't know |
|  | Was specific storage organized for PPE for COVID-19 infection prevention? | Yes / No / Don't know / Not Applicable |
|  | Have any ruptures in PPE stock been reported at your level? | Yes / No / Don't know / Not Applicable |
|  | If YES, have these stock-outs had an effect on the progress of the campaign? | Yes / No / Don't know / Not Applicable |
|  | If YES, what has been the result? | Text box for open-ended responses |
|  | Have procedures for ITN reconciliation at the end of the distribution been made available at your level? | Yes / No / Don't know / Not Applicable |
|  | If NO, how did you report back to justify the ITNs distributed and the remaining ITNs? | Text box for open-ended comments |
|  | If YES, were the procedures for ITN reconciliation implemented as planned? | Yes / No / Don't know / Not Applicable |
|  | If NO, problems were encountered in implementing the procedures for ITN reconciliation? | Text box for open-ended comments |
|  | Have procedures for organizing reverse logistics been made available at your level? | Yes / No / Don't know / Not Applicable |
|  | If YES, what were the procedures? | **Options:** [choose all that apply]  Undertake final inventory and ITN reconciliation before starting reverse logistics  Hand over to health facility for routine distribution  Hand over to community-based organization for continuous distribution  Keep in pre-positioning sites for households not yet served  Prepare the remainder for transport to a higher level  Other  Don't know |
|  | If NO, what did you do with the leftover ITNs after the distribution? | Text box for open-ended comments |
|  | Have procedures for waste management been made available at your level? | Yes / No / Don't know / Not Applicable |
|  | If so, have the procedures been adapted to your context? | Yes / No / Don't know / Not Applicable |
|  | If NO, what did you do with the waste generated through the campaign? | Text box for open-ended comments |
|  | From a logistics point of view, is the organization of this campaign different from previous campaigns? | Yes / No / Don't know / Not Applicable |
|  | If YES, why do you think the logistics organization for this campaign is different from previous campaigns? | Text box for open-ended comment |
|  | Make at least one recommendation regarding logistics for future campaigns. | Text box for open-ended comment |
| **SECTION 7: CAMPAIGN TRAININGS** | | |
|  | Did planned training of all campaign personnel take place at your level? | Yes / No / Don't know / Not Applicable |
|  | If YES, who were the campaign personnel trained at your level? | **Options:** [choose all that apply] Data managers  Supervisors  Distribution personnel  Household registration personnel  Regional level logistician  District level logistician  Security guards  ITN resupply personnel  Town criers  Store managers  Other (Open-ended response)  Don't know |
|  | Has the training plan been adapted for the COVID-19 context? | Yes / No / Don't know / Not Applicable |
|  | IF YES, what were the adaptations? | Text box for open-ended comments |
|  | Did the trainings include a session on COVID-19 infection prevention and the correct use of personal protective equipment and on hand hygiene? | Yes / No / Don't know / Not Applicable |
|  | What type of training has been implemented at your level? | **Options:** [choose all that apply]  Virtual  Face-to-face in open space (outdoors)  Face-to-face in a room  Other  Don't know |
|  | Did the training manual cover all aspects necessary for staff at your level? | Yes / No / Don't know / Not Applicable |
|  | If NO, what were the shortcomings? | Text box for open-ended comments |
|  | If NO, what types of training have been affected? | **Options:** [choose all that apply]  Data managers  Supervisors  Regional level logistician  District level logistician  Security guards  Distribution personnel  Registration personnel  SBC personnel  ITN resupply personnel  Town criers  Store managers  Other (Open-ended response)  Don't know |
|  | Was a post-test given at the end of each training session at your level? | Yes / No / Don't know / Not Applicable |
|  | Were materials and tools provided to participants during training for use during the sessions and / or during implementation of activities? | Yes / No / Don't know / Not Applicable |
|  | IF YES, what materials and supports were provided to participants during the training sessions at your level? | **Options:** [choose all that apply] Job aids  Frequently Asked Questions  T-shirt/cap/apron  Key messages sheets  Standard operating procedures  PPE  Other  Don't know |
|  | Do you consider that the training sessions implemented at your level were of good quality? | Yes / No / Don't know / Not Applicable |
|  | If NO, what were the problems? | Text box for open-ended comments |
|  | Make at least one recommendation for campaign trainings for future activities. | Text box for open-ended comments |
| **SECTION 8: IMPLEMENTATION (HOUSEHOLD REGISTRATION AND ITN DISTRIBUTION)** | | |
|  | Did the campaign cover all households with ITNs? | Yes / No / Don't know / Not Applicable |
|  | If NO, what proportion do you think was not covered? | **Options**:  Less than 5%  5% or more  Other  Don’t know |
|  | Was there a cap set on the number of ITNs a household could receive? | Yes / No / Don't know / Not Applicable |
|  | If YES, was this information communicated to supervisors and registration/distribution personnel at all levels? | Yes / No / Don't know / Not Applicable |
|  | If YES, was the maximum number of nets well accepted by households during door-to-door visits for registration and/or distribution of ITNs? | Yes / No / Don't know / Not Applicable |
|  | Were the fixed distribution sites organized so that they had separate entry and exit points? | Yes / No / Don't know / Not Applicable |
|  | Was crowd control included and triage of people entering the distribution area planned for at the fixed sites? | Yes / No / Don't know / Not Applicable |
|  | If YES, did crowd control personnel have hand sanitizer or handwashing facilities available for household members to use before entering the distribution area? | Yes / No / Don't know / Not Applicable |
|  | Did crowd control at fixed sites ensure that household members could respect a distance of at least one metre between two people? | Yes / No / Don't know / Not Applicable |
|  | If NO, what were the problems? | Text box for open-ended comments |
|  | Were there rumours at household level during ITN distribution? | Yes / No / Don't know / Not Applicable |
|  | If YES, what was the basis of these rumours? | **Options:** [choose all that apply]  Capping  COVID-19  Type of ITN  Other  Don’t know |
|  | Were there procedures in place for dealing with households that did not receive ITNs? | Yes / No / Don't know / Not Applicable |
|  | If YES, were these procedures correctly implemented? | Yes / No / Don't know / Not Applicable |
|  | What were the reasons that households did not receive ITNs? | **Options:** [choose all that apply] Not enough ITNs  No security  Strategy not adapted to context  COVID-19  Did not receive information about the distribution  Other  Don't know |
|  | Make at least one recommendation for ITN distribution for future activities. | Text box for open-ended comments |
| **SECTION 9: MONITORING, EVALUATION AND DATA MANAGEMENT** | | |
|  | Was the data collection and management circuit well explained at your level? | Yes / No / Don't know / Not Applicable |
|  | Did the data collection tools arrive at your level on time? | Yes / No / Don't know / Not Applicable |
|  | IF NO, what was the effect on the implementation of campaign activities? | **Options:** [choose all that apply]  Distribution point supervisors that did not transmit data  Door-to-door teams that do not transmit data  Suspension of activities pending the data collection tools  No feedback to the teams to improve the quality of distribution  Other  Don't know |
|  | Did the data transmission from your level go well? | Yes / No / Don't know / Not Applicable |
|  | If YES, what were the positive aspects of the data management and transmission? | **Options:** [choose all that apply] Respect for time  Completeness  Quality  Other  Don't know  Text box for open-ended comments |
|  | If NO, what were the negative aspects of the data management and transmission? | **Options:** [choose all that apply]  Respect for time  Completeness  Quality  Other  Don't know  Text box for open-ended comments |
|  | Provide at least one recommendation for data management for future mass ITN distribution campaigns. | Text box for open-ended comments |
|  | Were there any areas of low coverage that have been identified or reported in your area of ​​responsibility? | Yes / No / Don't know / Not Applicable |
|  | If YES, have you taken any action? | Yes / No / Don't know / Not Applicable |
|  | If YES, what action have you taken? | Text box for open-ended comment |
|  | Was supervision carried out at your level? | Yes / No / Don't know / Not Applicable |
|  | Was a supervision plan available at your level? | Yes / No / Don't know / Not Applicable |
|  | Was specific supervision of logistics activities organized? | Yes / No / Don't know / Not Applicable |
|  | Was specific supervision of SBC activities organized? | Yes / No / Don't know / Not Applicable |
|  | Was supervision effective at your level? | Yes / No / Don't know / Not Applicable |
|  | If NO, why not? | Text box for open-ended comments |
|  | Has a rapid campaign evaluation been planned at your level? | Yes / No / Don't know / Not Applicable |
|  | If YES, has it been implemented? | Yes / No / Don't know / Not Applicable |
|  | If YES, what were the main strengths? | Text box for open-ended comments |
|  | If NO, what were the main challenges in organizing the rapid assessment? | Text box for open-ended comments |
|  | Is the organization of this campaign in terms of monitoring and evaluation different from previous campaigns? | Yes / No / Don't know / Not Applicable |
|  | If YES, why do you feel that the monitoring and evaluation for this campaign is different from previous campaigns? | Text box for open-ended comments |
|  | Make at least one recommendation for monitoring and evaluation for future ITN campaigns. | Text box for first recommendation |
|  |  | Text box for second or more recommendations |
| **SECTION 10: OVERALL SATISFACTION WITH THE CAMPAIGN** | | |
|  | Overall satisfaction with the campaign | **Options:**  Very satisfied  Satisfied  Moderately satisfied  Not satisfied  Don't know |
|  | Provide any additional comments or information | Text box for open-ended comments |
|  | Satisfaction with financial resources | **Options:**  Very satisfied  Satisfied  Moderately satisfied  Not satisfied  Don't know |
|  | Provide any additional comments or information | Text box for open-ended comments |
|  | Satisfaction with human resources | **Options:**  Very satisfied  Satisfied  Moderately satisfied  Not satisfied  Don't know |
|  | Provide any additional comments or information | Text box for open-ended comments |
|  | Satisfaction with ITN allocation to households | **Options:**  Very satisfied  Satisfied  Moderately satisfied  Not satisfied  Don't know |
|  | Provide any additional comments or information | Text box for open-ended comments |
|  | Satisfaction with planning for adaptations related to the COVID-19 context | **Options:**  Very satisfied  Satisfied  Moderately satisfied  Not satisfied  Don't know |
|  | Provide any additional comments or information | Text box for open-ended comments |
|  | Satisfaction with adherence of campaign staff to COVID-19 measures | **Options:**  Very satisfied  Satisfied  Moderately satisfied  Not satisfied  Don't know |
|  | Provide any additional comments or information | Text box for open-ended comments |
|  | Do you think that the COVID-19 infection prevention measures put in place affected the quality of the campaign? | Yes / No / Don't know / Not Applicable |
|  | If YES, provide comments | Text box for open-ended comments |
|  | Satisfaction in terms of quantity and quality of ITNs received for distribution | **Options:**  Very satisfied  Satisfied  Moderately satisfied  Not satisfied  Don't know |
|  | Provide any additional comments or information | Text box for open-ended comments |
|  | Do you think this campaign went well? | Yes / No / Don't know / Not Applicable |
|  | If YES, what were the strengths? | Text box for open-ended comments |
|  | IF NO, what were the weaknesses? | Text box for open-ended comments |
|  | If you have any additional recommendations for improving future campaigns, please mention them here. | Text box for recommendation #1 |
|  |  | Text box for recommendation #2 |
|  |  |  |
|  |  | Text box for recommendation #3 |
|  |  |  |

**Thank you for your availability**