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Integrating Digital Campaign Services, Payments, and Service Delivery
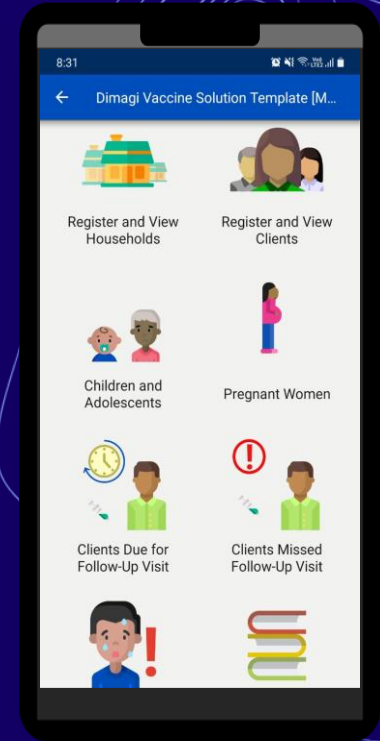
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Since 2002, Dimagi has built and scaled sustainable, high-impact digital solutions that amplify Frontline Workers and Programs.

250+

Team members worldwide

20+ years

Working in our space

CommCare

We are most well-known for creating CommCare, a Global Good and the most widely-deployed digital, open source platform for frontline programs and workers

130+

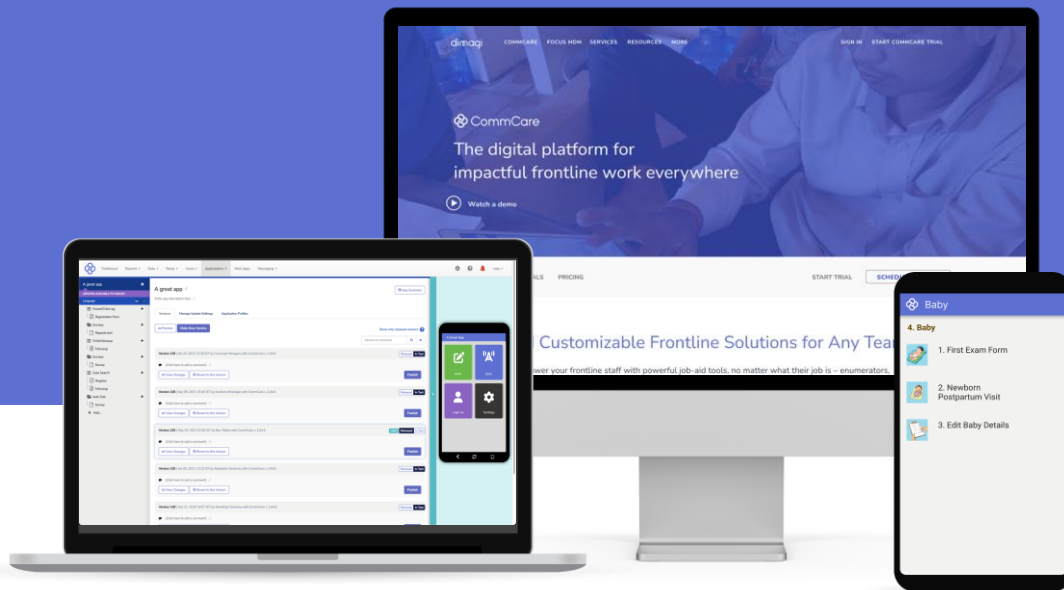Countries with CommCare users, including Zambia

1 million+

Frontline Workers supported to date

CommCare
by dimagi

The world's most powerful data collection & service delivery platform

No Code Platform
Rapidly configure mobile, web, and messaging apps

Service Delivery
Powerful case management with decision support and rich engagement

Robust Foundation
APIs enable integration with third party systems (MPIs, ELRs, EMRs, etc)

Operates Offline
Designed for low-resource settings, with bidirectional messaging to clients.

Proven Scale
User base significantly bigger than the next digital system for frontline workers

Demos

1. Mobile application demos:

   a. Demo of Dimagi Vaccine Solution
   b. Demo of CommCare for Campaign Payments

2. Demo of CommCare HQ:

   a. Demo of Geo-spatial features and Data Visualisations

a. Q&A

Case Studies

Spotlight: World Vision Sahel Project

Who: Dimagi is supporting Raise 4 Sahel, a four-year project (2022-2025) funded by GAVI.

What: The project aims to identify and vaccinate zero dose children (ZDC) and under immunized children (UIC).

Where: All work is done in fragile and conflict-affected contexts in 7 Sahel region countries, including Burkina Faso, Cameroon, Central African Republic, Chad, Niger, Nigeria and Mali.

CommCare & COVID-19 Vaccine Delivery

In 2020, Dimagi developed a solution for the equitable distribution of COVID-19 vaccines (read more here). The solution has been used at national scale in multiple countries with over 2.8 million vaccine doses tracked across deployments.

Those learnings have helped to inform our approach to developing and scaling tools for routine immunization.

Somalia

- Launched in March 2021
- 1.5M+ doses recorded
- 500 users
- PowerBI dashboard

Jamaica

- Launched in May 2021
- 1.3M+ doses recorded
- 1,000 users
- Superset dashboard

Fast Company Honored CommCare for Vaccine Delivery in its World Changing Ideas Competition

Polio Payments Platform

17 Country deployments

15K+ Total Users

1.75M+ Workers enrolled

In Burkina Faso, Benin, Cameroon, Côte d'Ivoire, Congo, DRC, Ghana, Gambia, Liberia, Nigeria, Sierra Leone, Mozambique, Togo, Tanzania, Madagascar, and South Sudan

From 100 per country pilots to 1000+ country-wide enrollment teams

From vaccinators and field team members to permanent MOH staff of all levels

COVID-19 Vaccine Solution Support

Location
Jamaica

Sector
Pandemic Response, Vaccine Delivery

Partners: Jamaica Ministry of Health and Wellness, UNICEF, Private Sector Vaccine Initiative

Through a multilateral partnership, CommCare was adapted for Jamaica's Ministry of Health and Wellness and deployed in hundreds of hospitals, health centers, and COVID-19 vaccination sites.

- Integrated with Jamaica's national COVID-19 vaccine scheduler so recipients can be pre-registered into the system before their appointments.
- Data collected through the application is fed into a dashboard that visualizes various elements of the vaccine campaign

"...One of the most significant digitization of our public health records in our history as an independent country, and a good initiation of what technology can do for public health."

- **Dr. the Hon. Christopher Tufton**
Jamaica Minister of Health and Wellness

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Thank You

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